



DDA FORENSICS

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CREDITS!

CONTINUING EDUCATION COURSES



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Details Matter: Claim Accuracy from Investigation to Resolution

Presenter: Jonathon Diego, Managing Partner

This course provides a practical overview of accuracy in investigating losses and providing fair, accurate, and well-documented claim decisions. Participants will examine how the actions or inactions of claims professionals—including incomplete investigations, inadequate documentation, and unsupported conclusions—can create risk, increase disputes, and affect a claim throughout its life cycle.

Xactimate & Risk Management: What's the Correlation?

Presenter: Jonathon Diego, Managing Partner, Xactimate Certified Trainer & Pricing Consultant

This comprehensive course explores the estimating tool Xactimate, guided by a Certified Trainer with extensive experience in the field. Participants gain valuable insights into the intricacies of using the software effectively, including common manipulations and best practices for accurate estimations.

Strategic Engagement of Experts

Presenter: Jonathon Diego, Managing Partner

This course provides insights into the strategic engagement of experts early in the claims process to prevent disputes from escalating into litigation. Attendees learn when and how to involve experts effectively, and how expert analysis plays a crucial role in reducing litigation risks.

Recognizing Wind Damage: Where & What to Look For

Presenter: Dr. Ziad Azzi, Director of Engineering & Senior Forensic Engineer

This course provides an overview on how to recognize wind and non-wind-related damage to residential roofs. The course also provides numerous video examples of wind studies conducted in a state-of-the-art research facility and combines theoretical concepts on wind science and wind engineering with field observations.

Nail It Down: Accuracy and Documentation in Wind Claims

Presenters: Jonathon Diego, Managing Partner | Dr. Ziad Azzi & Dr. Manuel Matus, Forensic Engineers

This course examines best practices for identifying, documenting, and accurately estimating wind-related damage. It provides a detailed overview of the Field Adjuster's role in damage assessment, documentation, and scope development, with an emphasis on objective findings, well-supported decisions, and accurate estimates.

Wind Vs. Storm Surge Damage: Case Studies from Hurricane Helene

Presenters: Dr. Ziad Azzi, Dr. Krishna Sai Vutukuru, Dr. Manuel Matus, Forensic Engineers

This course provides an overview of the inspector's role in recognizing wind and storm surge-related damage to residential coastal buildings. It provides a basic overview of hurricanes, wind events, and how wind and waves affect properties.

Harnessing the Storm: Advanced Wind Science Applications in Structural Engineering

Presenters: Dr. Ziad Azzi, Dr. Krishna Sai Vutukuru, Dr. Manuel Matus, Forensic Engineers

This course explores how modern wind engineering informs hurricane damage assessments, property claims, and litigation. The session examines hurricane dynamics, wind-driven rain, and how these forces impact building performance and structural integrity, with an emphasis on practical, real-world application in investigations and dispute resolution. Participants will also review common wind engineering testing and evaluation methods, including pressure analysis and scale-model concepts, to better interpret damage patterns and causation.

Understanding Hurricane Impacts: The Engineering Science Behind Hurricane Damage for Insurance Claims

Presenter: Dr. Manuel Matus, Forensic Engineer

This advanced course introduces hurricane science, wind engineering research and the science behind the studies of wind-induced forces on civil infrastructure and mitigation techniques. Attendees will get a deep dive into hurricane damage, wind behavior, building response, and real-world field observations on a variety of insurance claims. This course goes beyond surface-level damage to show how data, testing, and standards like ASCE 7-22 support accurate, defensible conclusions.



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Have a topic in mind? We're continually expanding our CE program! We welcome suggestions for new subjects!



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