



DDA FORENSICS

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CE/CLE
CREDITS!

CONTINUING EDUCATION COURSES



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Exposure is in the Details

Presenter: Jonathon Diego, Managing Partner

The course provides an overview of the Field Adjuster's role in reaching an equitable indemnity payment while minimizing exposure. Learn how risk is created through the actions or inactions of claims personnel and how those actions impact the claim's life through litigation.

Xactimate & Risk Management: What's the Correlation?

Presenter: Jonathon Diego, Xactimate Certified Training & Pricing Consultant & Managing Partner

This comprehensive course explores the estimating tool Xactimate, guided by a Certified Trainer with extensive experience in the field. Participants gain valuable insights into the intricacies of using the software effectively, including common manipulations and best practices for accurate estimations.

Strategic Engagement of Experts

Presenter: Jonathon Diego, Managing Partner

This course provides insights into the strategic engagement of experts early in the claims process to prevent disputes from escalating into litigation. Attendees learn when and how to involve experts effectively, and how expert analysis plays a crucial role in reducing litigation risks.

Recognizing Wind Damage: Where & What to Look For

Presenter: Dr. Ziad Azzi, Director of Engineering & Senior Forensic Engineer

This course provides an overview on how to recognize wind and non-wind-related damage to residential roofs. The course also provides numerous video examples of wind studies conducted in a state-of-the-art research facility and combines theoretical concepts on wind science and wind engineering with field observations.

Nail It Down: Reduce Exposure on Wind Claims

Presenter: Jonathon Diego, Managing Partner & Dr. Ziad Azzi, Director of Engineering & Senior Forensic Engineer

This course examines best practices for identifying and accurately estimating wind-related damage while minimizing exposure to carriers. It provides a detailed overview of the Field Adjuster's role in assessment, documentation, and scope development, emphasizing strategies to reduce liability and achieve fair, defensible claim outcomes.

Wind Vs. Storm Surge Damage: Case Studies from Hurricane Helene

Presenters: Dr. Ziad Azzi, Dr. Krishna Sai Vutukuru, Dr. Manuel Matus, Senior Forensic Engineers

This course provides an overview of the Field Adjuster's (or Inspector's) role in recognizing wind and storm surge-related damage to residential coastal buildings. It provides a basic overview of hurricanes, wind events, and how wind and waves affect properties.

Harnessing the Storm: Advanced Wind Science Applications in Structural Engineering

Presenters: Dr. Ziad Azzi, Dr. Krishna Sai Vutukuru, Dr. Manuel Matus, Senior Forensic Engineers

This course explores how modern wind engineering informs hurricane damage assessments, property claims, and litigation. The session examines hurricane dynamics, wind-driven rain, and how these forces impact building performance and structural integrity, with an emphasis on practical, real-world application in investigations and dispute resolution. Participants will also review common wind engineering testing and evaluation methods, including pressure analysis and scale-model concepts, to better interpret damage patterns and causation.

Understanding Hurricane Impacts: The Engineering Science Behind Hurricane Damage for Insurance Claims

Presenter: Dr. Manuel Matus, Forensic Engineer

This advanced course introduces hurricane science, wind engineering research and the science behind the studies of wind-induced forces on civil infrastructure and mitigation techniques. Attendees will get a deep dive into hurricane damage, wind behavior, building response, and real-world field observations on a variety of insurance claims. Designed for Adjusters and Attorneys, this course goes beyond surface-level damage to show how data, testing, and standards like ASCE 7-22 support accurate, defensible conclusions.



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Have a topic in mind? We're continually expanding our CE program! We welcome suggestions for new subjects!



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